

Bid Document

Bid Details	
Bid End Date/Time	16-11-2020 17:00:00
Bid Opening Date/Time	16-11-2020 17:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Drinking Water And Sanitation
Department Name	Na
Organisation Name	N/a
Office Name	Pt. Deendayal Antyodaya Bhawan, Cgo Complex
Item Category	IT Professional Outsourcing Service - Project Lifecycle Management; Senior Project Manager; Graduate , IT Professional Outsourcing Service - Operations and Support; Sr.Solution Architect; Graduate , IT Professional Outsourcing Service - Operations and Support; Database Administration Support; Gradu , IT Professional Outsourcing Service - Operations and Support; Senior Software Developer; Graduate , IT Professional Outsourcing Service - Operations and Support; Software Developer; Graduate , IT Professional Outsourcing Service - Operations and Support; Technical Support (Application Support , IT Professional Outsourcing Service - Operations and Support; Testing Engineer; Graduate , IT Professional Outsourcing Service - Operations and Support; System Admin; Graduate
Contract Period	1 Year(s)
Bidder Turnover (Last 3 Years)	45.15 Lakh (s)
Project Experience Required	Yes
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No

EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	5.00
EMD Amount	752580

ePBG Detail

Advisory Bank	State Bank of India
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ePBG Percentage(%)	10.00
Duration of ePBG required (Months).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

Deputy Secretary
Pt. Deendayal Antyodaya Bhawan, Cgo Complex, NA, N/A, Ministry of Drinking Water and Sanitation
(Nalani Ranjan Singh)

Splitting

Bid splitting not applied.

1. Project experience: The Bidder must have executed at least one single order of 80% value of the Bid or 2 orders each of 50% value of the Bid or 3 orders each of 40% value of the Bid for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company

Additional Required Data/Document(s)

Any other requirement essentially required for clarity of bid and healthy competition:The bidders are requested to provide all the documents/ details as per the annexures/proformas attached in Eligibility Criteria and Additional Terms and Conditions which are uploaded under the head 'LCS Documents And Methodology Of Evaluation etc'.

Scope of Work:[1604560739.pdf](#)

LCS Documents and Methodology of evaluation etc if any:[1604565008.pdf](#)

High End Resources Profile Requirement Document:[1604560998.pdf](#)

This Bid is based on Quality & Cost Based Selection (QCBS) . The technical qualification parameters are :-

Parameter Name	Max Marks	Qualification Methodology Document
The minimum Technical Score required for opening of financial Bid is 70. It may be noted that minimum 03 and maximum 08 agencies in the order of the merit, will be considered for opening of their financial Bid	100	View File

QCBS Weightage(Technical:Financial):70:30

IT Professional Outsourcing Service - Project Lifecycle Management; Senior Project Manager; Graduate (1)

Technical Specifications

Specification	Values
Core	

Broad Scope	Project Lifecycle Management
Role / Designation of Resources	Senior Project Manager
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	8
Certifications	None
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	1	N/A

IT Professional Outsourcing Service - Operations And Support; Sr.Solution Architect; Graduate (1)

Technical Specifications

Specification	Values
Core	
Broad Scope	Operations and Support
Role / Designation of Resources	Sr.Solution Architect
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	6
Certifications	None
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	1	N/A

IT Professional Outsourcing Service - Operations And Support; Database Administration Support; Graduate (1)

Technical Specifications

Specification	Values
Core	
Broad Scope	Operations and Support
Role / Designation of Resources	Database Administration Support
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	5
Certifications	None
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	1	N/A

IT Professional Outsourcing Service - Operations And Support; Senior Software Developer; Graduate (7)

Technical Specifications

Specification	Values
Core	
Broad Scope	Operations and Support
Role / Designation of Resources	Senior Software Developer
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	5
Certifications	None
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

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S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	7	N/A

IT Professional Outsourcing Service - Operations And Support; Software Developer; Graduate (3)

Technical Specifications

Specification	Values
Core	
Broad Scope	Operations and Support
Role / Designation of Resources	Software Developer
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	4
Certifications	None
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	3	N/A

IT Professional Outsourcing Service - Operations And Support; Software Developer; Graduate (1)

Technical Specifications

Specification	Values
Core	
Broad Scope	Operations and Support
Role / Designation of Resources	Software Developer
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	3
Certifications	None
Addon(s)	

Additional Specification Documents**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	1	N/A

IT Professional Outsourcing Service - Operations And Support; Technical Support (Application Support); Graduate (1)**Technical Specifications**

Specification	Values
Core	
Broad Scope	Operations and Support
Role / Designation of Resources	Technical Support (Application Support)
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	3
Certifications	None
Addon(s)	

Additional Specification Documents**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	1	N/A

IT Professional Outsourcing Service - Operations And Support; Testing Engineer; Graduate (1)**Technical Specifications**

Specification	Values
Core	
Broad Scope	Operations and Support

Role / Designation of Resources	Testing Engineer
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	3
Certifications	None
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	1	N/A

IT Professional Outsourcing Service - Operations And Support; System Admin; Graduate (2)

Technical Specifications

Specification	Values
Core	
Broad Scope	Operations and Support
Role / Designation of Resources	System Admin
Minimum Qualification	Graduate
Qualification Stream	MCA
Min Experience (Years)	5
Certifications	None
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Nalini Ranjan Singh	110003,4th floor, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road	2	N/A

Bid Specific Additional Terms and Conditions

- 1.AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
- 2.Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- 3.Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 4.The Service Provider is required to have at least 40 % of the required manpower on service provider's payroll for at least one year. Necessary documents relating to such manpower will be uploaded by the bidder for verification of the buyer. Such manpower will be part of total manpower to be provided by the Service Provider in case he gets the contract against this bid.
- 5.Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- 6.PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.
- 7.Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of DDO, DDWS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.
- 8.**NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---