No W.11042/72/2011-Water – II
Government of India
Ministry of Drinking Water and Sanitation

9th Floor, Paryawaran Bhawan,
CGO Complex, Lodi Road
New Delhi-110 003

Dated the 3rd February, 2012

To

The Principal Secretary/ Secretary
In- charge of rural water supply
in all the States

Sir/ Madam,

I would like to inform you that the Centre of Excellence for Change, Chennai (National Key Resource Centre, Ministry of Drinking Water and Sanitation) in collaboration with Ministry of Drinking Water and Sanitation, Government of India and UNICEF is organizing an International Conference on "Leading Organizational Transformation for Effective Service Delivery" on 10th and 11th February, 2012 at Chennai. The aim of the Conference is to assist Policy Makers and Leaders transform their organizations towards effective service delivery for the entire population. It is also an ideal opportunity to explore how the rural development programmes like MNREGA & Watershed Development, Bharat Volunteers could converge to create sustainability and also ensure best grassroots services to alleviate poverty.

The Conference also aims to bring the Drinking Water, Water Resources and Rural Development Sectors together to share best global practices in transformational processes across Public & Private Sectors. The Process Lab will provide an opportunity to all concerned to explore experience and expand the process of transformation with a definite purpose of improving service delivery in their organizations.

In view of the importance given to drinking water sector in the above conference I request that you may explore the possibility of attending the conference towards cross learning and to catalyze the transformation process in your organization for better service delivery.

Shri Vibhu Nayar, Project Director, IAMWARM Project & Founder Mentor, Centre of Excellence for Change, Chennai will write to you separately giving the details of Venue and other programme.,

Yours sincerely,

(Sujoy Mojumdar)
Director (Water)
Phone: 2436 0102