

A-38014/3/2017-Admin
Government of India ✓
Ministry of Drinking Water and Sanitation

Pt. Deendayal Antyodaya Bhawan
CGO Complex, Lodhi Road
New Delhi – 110003
Dated: 20th August, 2018

Office Memorandum

Subject: Holding of Pension Adalats on 18.09.2018.

The undersigned is directed to enclose herewith Secretary, DoP&PW's DO No. 42/11/2018-P&PW(G) dated 10.07.2018 on the subject mentioned above for information of all pensioners of this Ministry.

(Sudhir Kumar Sinha)
Under Secretary to the Govt. of India
☎ : 011-24368711

✓ Copy to: NIC with a request to upload it in this Ministry's website.



सत्यमेव जयते

भारत सरकार
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय
पेंशन एवं पेंशनभोगी कल्याण विभाग
लोकनायक भवन, खान मार्किट
नई दिल्ली-110003
GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL PUBLIC GRIEVANCES & PENSIONS
DEPARTMENT OF PENSION AND PENSIONERS' WELFARE
LOK NAYAK BHAWAN, KHAN MARKET
NEW DELHI-110003

के. वी. ईपेन, आई.ए.एस.
सचिव
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D.O.No. 42/11/2018-P&PW(G)

July 10, 2018

Dear Secretary,

I would like to draw your kind attention to the suggestion of the Departmental Parliamentary Standing Committee for this Ministry that a day may be dedicated to the Pensioners, as part of good governance, and efforts made to minimise their grievances. It has been suggested to hold Pension Adalats on a particular day across Ministries, throughout the country, with this objective in view.

2. It has, therefore, been decided to conduct nation-wide Pension Adalats by each Ministry/Department/Organisation/Field formation on September 18, 2018. Wide publicity should be given to Pension Adalat/s of your Ministry and cases for the Adalat be shortlisted latest by August 15, 2018. The main objective of these Adalats would be prompt and quick redressal of pensioners' grievances, within the framework of extant policy guidelines. While holding these Adalats, each Ministry should ensure the presence of all concerned stakeholders across the table, viz. officials in charge of Pay fixation & Pension processing, PPO issuing branch, Pay & Accounts Office as well as senior officials of the concerned Banks. A notice, in advance, intimating the time and venue of the Adalat, should also be sent to the pensioner so that he or his representative can be present to plead his case. For effective redressal across the table, it is imperative that the Departments should, in advance, examine the cases and make preparations for the Adalat. The Ministries/Departments/Organisations having field formations in different parts of the country may organise Pension Adalats in these formations also, so that this effort has a pan-India effect.

3. A nodal officer may be nominated from your Ministry who will coordinate both within your Ministry and will also intimate Department of Pensions & Pensioners' Welfare the status and number of cases being taken up in the Pension Adalat/s of your Ministry and also intimate the outcome of the Adalats organised by your Ministry/Department/Organisation in the prescribed proforma (copy enclosed).

4. I hope that through cooperation and involvement of your Ministry in this exercise, we would be able to redress the grievances of pensioners to a large extent.

Best Regards,

Yours sincerely,

10/7/18
(K.V.Eapen)

Encl: As above.

The Secretaries of all Ministries/Departments,
Government of India

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Secretary,
Ministry of Drinking Water & Sanitation,
ParyavaranBhavan,
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